## **Hygienist Information**

Hygienist appointments are not available on the NHS. We require prepayment for all hygienist appointments.

During your appointment you will receive:

- An introduction
- · Instruction and personalised advice on cleaning
- · Actual cleaning
- · Advice on reattendance

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Surgery disinfection and instrument sterilisation also need to be incorporated into this time. Your actual time in surgery will be shorter than the appointment time booked, to allow for this.

Given the length of the hygiene appoitments, we have to be very strict about time allocation. If you arrive more than 10 minutes late you may be seen at the discretion of the treating hygienist. We need to maintain a safe environment for all our patients and allow adequate time for thorough decontamination of the room including aerosols generated in-between patients. If you are unable to be seen the full appointment fee will be charged for a missed appointment.

Some patients require prolonged hygienist treatment or treatment that cannot be completed in one session. If you feel your treatment or estimate has not been adequately explained please inform the Reception team.

We hope to satisfy every one of our patients and firmly believe hygienist treatment is a great way of ensuring dental health of life. We find that patients who regularly attend hygienist appointments require less dental intervention.